



BANK OF WYANDOTTE IS NOW METHOD BANK!

The Bank of Wyandotte has been family-owned from the time its charter was granted in 1905. Since the current family took over ownership of the bank in February of 2021, our team has been investing in a series of improvements to lay the foundation for future expansion and to elevate the products and services we offer you, our valued existing clients.

UPGRADED BANKING EXPERIENCES

The first significant step was to upgrade our technology platform to provide you with new banking capabilities. For this, we have chosen to partner with Fiserv, one of the industry's leading bank technology providers. Our conversion to this new system occurred on February 21, 2022.

This letter contains some of the practical implications of that change for you. We encourage you to read it, along with the attached Frequently Asked Questions and reach out to us with any questions you may have. This state-of-the-art technology partnership will enable us to enhance our offering to include online banking, mobile banking, mobile deposits, and e-statements in the coming weeks.

A NEW NAME

In preparation for our bank's expansion, we changed our name to Method Bank. The Bank of Wyandotte name is significant. It represents a place, a people, a community and embodies a great deal of rich history. We wanted our new name to have significance and meaning as well.

The name Method Bank was chosen as a way to align our team around values that enable us to consistently produce extraordinary experiences for you, our clients. Our name is intended to be a reminder to us that in every interaction with our clients and with one another we should be purposeful about the reputation we are striving to build. The method of our interactions should be intentional, logical, clear, others-focused, exact, caring, and professional. Our method will not be static, but subject to continual improvement and refinement.

NEW DEBIT CARDS

ACTIVATION REQUIRED

We have mailed new debit cards that include our new Method Bank logo but still have our Bank of Wyandotte name. They should have arrived by February 21, 2022. We encourage you to activate your card and set your new PIN right away upon receipt.



ATM and Point of Sale (POS) limits were reset with the launch of the new debit cards. Effective February 21, all debit card holders will have a daily ATM limit of \$500 and a POS daily limit of \$1,000.

Recurring Payments? If you have recurring payments set up using your current debit card, you will need to contact those merchants and provide your new debit card information to ensure uninterrupted payment and services after February 21st.

SAME GREAT SERVICE

Helping individuals and communities succeed financially is one of the most tangible and profound ways to love our neighbors (as ourselves). As our team has done for generations, we will continue caring for one another, serving one another and holding each other accountable for our interactions so that we can deliver on our promises to you.

We plan to greet you with the same familiar faces when you visit us and look forward to seeing you soon. If you have questions or concerns regarding any of these exciting new changes, contact us at 918-678-2204 and our team will be happy to help!

On behalf of our entire team, thank you for allowing us to earn your continued business.



Frequently Asked Questions

When will I get my new debit card(s)?

Your new debit card(s) should have been delivered by Saturday, February 19, 2022. Please activate it right away!

Is my debit card PIN going to change?

That's up to you! You will be able to set up your PIN when you activate your new card.

Will I need a new debit card with the Method Bank name on it?

No. The new cards we are sending you will have the Bank of Wyandotte name on them. They will continue to work even as our name changes to Method Bank.

Will I need new checks?

No. Your existing Bank of Wyandotte checks will continue to work going forward. If you would like to order checks with the Method Bank name on them, please call us or come by. The first box is on us!

When can I get access to online and mobile banking?

Consumers will be able to self-enroll in our new online and mobile banking systems beginning on or about March 1st. Business clients will need to contact us to apply for access to online and mobile banking.

When will bank deposit statements be mailed?

Your deposit account statement cycle will change. You will receive a final statement from our legacy technology platform as of February 18th. Going forward, all consumer statements will be generated on the 25th of the month (beginning March 25th) and business statements will be generated on the last day of the month (beginning February 28th).

Can I get electronic bank statements?

You will be able to sign up for e-statements via our new online banking system. We will no longer be able to send statements via email.

Will the bank's hours or processing times change?

We are not changing the hours that the lobby and drive-through are open. We will process items received up until 4PM each day.

Is HC Bauman still involved with the bank?

HC has realized his vision to sell the bank and be in a position to retire from day-to-day operations. HC continues to serve on the bank's board of directors and support the bank in many other respects.

Who will handle my loan needs?

Joann Sauer is our Branch Manager in Wyandotte. She will be your primary point of contact for loan needs.

How can I contact Method Bank?

- (918) 678-2204 or (877) 325-0566
- Method.bank is our new website. Please check it regularly for updates.